

<b>Policy subject:</b> International Students from Developing Countries Support Policy	<b>Policy number:</b> 43/P.D/2024	<b>Date of last revision:</b> 2024/11/15
<b>Implementing body:</b> Administrative Affairs Department	<b>Implementing start date:</b> 2024/11/20	<b>Policy reference:</b> Planning and Development Department

### 1. Overview:

Palestine Ahliya University (PAU) is committed to promoting global diversity and supporting international students, especially those from developing countries. This policy ensures that these students receive the necessary resources, guidance, and support to succeed academically, socially, and personally during their studies at PAU. It addresses challenges such as financial constraints, cultural adjustment, language barriers, and limited access to educational resources.

### 2. Objectives:

- **Promote Academic Success:** Provide academic resources, advising, and tutoring to help students achieve their educational goals.
- **Ensure Financial Support:** Offer scholarships, grants, and financial counseling to help manage education costs.
- **Facilitate Cultural and Social Integration:** Foster social inclusion and cultural exchange to help students adapt.
- **Provide Language Support:** Offer English and Arabic language assistance for academic and social success.
- **Promote Personal Wellbeing:** Provide counseling to help students with homesickness, cultural adjustment, and stress.
- **Encourage Professional Development:** Support students with internships, career counseling, and networking opportunities.

### 3. Scope:

Applies to:

- **International Students from Developing Countries:** Students enrolled in PAU programs from low- and middle-income countries.
- **Faculty and Academic Departments:** Support the academic success of these students.
- **Student Services and Support Offices:** Academic advising, financial aid, counseling, and career services.
- **University Administration:** Ensure policy implementation and resource allocation.

### 4. Statements:

- **Commitment to Accessibility and Inclusion:** PAU ensures equal access to educational opportunities and support for international students from developing countries.
- **Holistic Support:** PAU addresses the academic, social, emotional, and financial needs of these students.
- **Cultural Exchange and Integration:** PAU values cultural diversity and creates an inclusive environment to foster cultural exchange.
- **Global Partnerships:** PAU strengthens partnerships to offer more opportunities and support for these students.

## 5. Procedures:

### 1. Academic Support Services:

- **Advising and Mentorship:** Assign academic advisors familiar with the challenges of international students.
- **Tutoring and Study Skills:** Provide tutoring, workshops, and study resources.
- **Language Support:** Offer English and Arabic language courses and tutoring to overcome language barriers.

### 2. Financial Assistance:

- **Scholarships and Grants:** Provide financial aid and fee waivers to alleviate education costs.
- **Financial Aid Counseling:** Help students navigate scholarships, loans, and financial management.
- **Emergency Financial Support:** Offer emergency funding for unforeseen financial hardships.

### 3. Cultural and Social Integration:

- **Orientation Programs:** Offer a comprehensive orientation to help students transition into university life.
- **International Student Associations:** Support the formation of cultural groups and organize international events.
- **Peer Mentorship:** Connect new students with experienced peers for guidance and support.

### 4. Personal Wellbeing Support:

- **Mental Health and Counseling:** Provide counseling for mental health challenges such as homesickness and stress.
- **Cultural Sensitivity Training:** Offer training for staff and students to foster a respectful and inclusive environment.

### 5. Career Development and Professional Support:

- **Career Counseling:** Offer guidance on resume building, interviews, and job search strategies.
- **Internships and Networking:** Facilitate internship opportunities and help students build professional networks.

- **Job Placement Assistance:** Help students find part-time work during studies and post-graduation opportunities.
- 6. **Legal and Immigration Support:**
  - **Visa and Immigration Assistance:** Provide guidance on visa applications, residency permits, and immigration laws.
  - **Regulatory Compliance:** Assist students in understanding and following regulations related to their stay in Palestine.

**Key Performance Indicators (KPIs):**

1.	Number of International Students from Developing Countries
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